

Case study
The essentials of
legal excellence_



MATTOS FILHO >

A digital transformation journey



The challenge

Mattos Filho is a full-service Legal 500 law firm, acting for customers across Latin America & Worldwide, headquartered in Sao Paulo, and has offices in London & New York.

With Chambers & Partners Awards for Law Firm of the Year (2012-13, 2015-18) & Client Service (2019), they are leaders in 30+ legal practice areas.

Top law firms now identify technology as the key challenge to growth over the next 2 years. The PwC Law Firms' Survey 2020 'Embracing Change to Succeed' highlights the growing importance of Information Security due to the increasing number of incidents being experienced across the sector.

With technology progression becoming an increasing priority for many firms in recent years, the importance of IT came to the fore right at the start of the COVID-19 lockdown. IT systems were put to the test and some firms had to invest quickly to ensure they could support their entire workforce remotely at very short notice. This stimulus allowed firms to assess the extent to which their IT systems are fit for purpose and made it important for further changes in the future. Considerations including: moving data and applications to the Cloud, making more effective use of IT in company-wide decision making, increasing efficiency and digitisation in end-to-end processes, and encouraging ongoing innovation to take advantage of emerging technologies.

Investment in IT should include responding to the ever growing cyber risk, which has further increased during the pandemic. In addition to adequate defences, there is a need for detailed, robust and well-tested business continuity plans (BC) and crisis management procedures to ensure that if an attack penetrates the firm's defences, the organisation is able to respond

The past few decades have seen a huge increase in cyber threats & breaches. This has led to concerns about how businesses should address the issue, and has opened up a discussion on strategic perspectives on cyber security & cyber warfare, including; implementation, strategic communication, trusted computing, password cracking, systems and network security among others.

The key objectives for Mattos Filho were to improve confidential data management, streamline IT and enhance infrastructure. A leader in financial crime law, business fraud & reputation management, they required an anchor of innovative features that goes beyond the perimeter.

Assembly provides Mattos Filho with fully-managed & strategic IT support, ensuring a standard that exceeds regulations & GDPR expectations.

Our managed service solution architecture is modular, offering great flexibility to accommodate their changing needs, with predictable monthly costs

Business grade connectivity – a 100Mb private, secure and rock-solid data line with ultra-low latency for guaranteed performance

Lines & calls - ISDN2+ & analogue (PSTN) backup

Workstations / Windows

All with endpoint monitoring & detection integrations – essential for maintaining productivity, reputation and service levels



“ Assembly has helped us modernise our technology operations. Encouraging simplicity and enhancing organisational efficiency – improving I.T. performance, accelerating teamwork, boosting security, and unlocking innovative features instead of keeping the costs. ”

Fabio Sampaio Freire Negrão, IT Manager
Mattos Filho

We understand the complex nature of the legal IT mission and provided a knowledge-base centred around Mattos Filho's IT challenges.

Resilience through change

Clearly, law firms need to be focused on data security and the need to continuously protect themselves against the risk of cyberattack.

Security can only be delivered in layers - all of which is offered by Assembly:

Multi-factor authentication

Regular patching

Pre-email filtering

Firewalling, including IDP and CF

Malware pattern recognition

Heuristics to detect unusual activity

Controls on website access

Controls on data (who can access what, preventing copying to other media)

Encryption throughout

Hourly back-ups as a last resort

Root cause analysis to ensure lessons can be learnt and additional training given

Features & benefits

Our solutions translate the latest technology to handle the most critical environments

System integrations monitor, track and raise alerts for all Windows, servers, workstations, failed back-ups

Modular – ability to selectively add servers, workstations, mobiles, 2FA/multi-factor authentication & engineering

Improved resilience

Enhanced efficiency and cost-effectiveness

Easy to deploy

24/7 peace of mind - dedicated Helpdesk and certified project Engineers, adding a personal touch to meet every need, learn and provide proactive technical support

Call us on:
020 3795 6880